## **EMERGENCY PROTOCOL!**

Please read this post in it's entirely as there is very important information on what to do in an emergency:

- ✓ PLEASE, PLEASE let us know RIGHT AWAY if you think something may be off/wrong with your foster animals.
- ✓ The sooner we know, the sooner we can intervene. Please do not wait until
  the very last minute to inform us of what is going on.
- ✓ If you have a kitten that needs immediate medical help (difficulty/labored breathing, extreme lethargy, severe injury), please do the following:
- If during business hours (Monday-Friday 7:30am-6pm) come right to the shelter.
- If after business hours, please call 260-449-3000 to speak with a dispatcher. When you call this number, you need to say the following:
- I am a foster parent for Fort Wayne Animal Care and Control, and I need to speak with a Fort Wayne Animal Care and Control Officer because I am having an emergency with a foster animal."

## <u>OR</u>

- Head to the shelter and once you are here call 260-449-3000 and let the dispatcher know that you are a foster parent for Fort Wayne Animal Care and Control and you are outside the shelter and need the assistance of a Fort Wayne Animal Care and Control officer because you are having an emergency with a foster animal.
- ✓ Please be sure you are being very direct and giving them the above information. We have had several cases where there has been confusion and our fosters are not able to get in touch with someone.

Please let us know if you experience any difficulty getting in touch with someone during an after-hours emergency.

Remember that early intervention is key to getting issues resolved as quickly as possible. As soon as you notice something off about your foster

animal please send an email to **foster.help@cityoffortwayne.org**. The longer you wait the more serious the issue may become.