

MEDICAL QUESTIONS AND GENERAL CARE

➡ As a foster, you are responsible for notifying the foster team immediately if there are medical concerns. Time is of the essence, please do not wait. If you have questions or concerns regarding the health of your fosters, i.e. vaccine appointment due dates, getting fosters on the surgery schedule for spay/neuter, sneezing, discharge, diarrhea, constipation, vomiting, weight loss, etc. please reach out to foster.help@cityoffortwayne.org right away.

➡ It is important to include your first/last name, the A# of the foster animal, as well as the foster animal's name, whenever you reach out so we can figure out who needs help. With up to 250+ animals out in foster at any given time and multiple staff members monitoring email it is impossible to keep everyone straight at all times. This email address is monitored Sun between 10-2pm, and Mon-Fri between 8am-6pm, a member of the foster team will get back to you as soon as we can.

➡ The only day this email is not monitored is Saturday or holidays when the shelter is closed to the public.

➡ If you have questions regarding set-up, cleaning, or general fostering questions, please feel free to post your questions to the main foster Facebook page. We have many members who have been fostering for years and they can likely answer your questions. Or they can direct you to reach out to us at the shelter if it is something that requires a staff member.