

What if my physician wants to perform the testing in his/her office, or have it performed in a laboratory other than LabCorp/PA Labs?

You may choose to have your laboratory testing performed by another laboratory; You will be responsible for your standard co pays, coinsurance and deductibles.

What if my physician doesn't collect specimens in his office?

If your physician does not collect laboratory specimens in his/her office, you may visit our website at www.labcorp.com and www.palabs.com or call us at (800)377-9364 to locate a Patient Service Center near you.

What if I receive a bill for my lab work?


If you receive a bill for your laboratory services after receiving a denial notice on your explanation of benefits, please contact your employer for assistance. If the service is denied as a non-covered service, you will be responsible for payment. If you have specific questions about what is covered, please consult your medical plan.



LabCorp offers more than **1500** convenient patient service centers across the nation.



*For a
Patient Service Center
Near You:*

 (800)377-9364

 www.labcorp.com

 www.palabs.com

09.25.2009



Platinum Access Card

Designed to Save
You Money on
Your Lab Testing

Quality Patient Care
and
Convenient Access



***What is the LabCorp/PA Labs
“Platinum Access Card”?***

By using the “Platinum Access Card” covered employees and their covered dependents can save money on laboratory services. When covered laboratory services are performed by LabCorp/PA Labs, and the employee has no out-of-pocket costs and does not receive a bill. The employer also saves money as these services are discounted to the employer.

Who is LabCorp/PA Labs?

PA Labs is an Indiana based full service regional laboratory now wholly owned by LabCorp. LabCorp provides leading-edge medical laboratory testing and services through a national network of primary clinical laboratories and Specialized Centers of Excellence. LabCorp performs more than one million tests each day and employs over 28,000 people worldwide.

***How do I take advantage of the
“Platinum Access Card”?***

Simply present a physician’s order for covered laboratory testing and your insurance card with the LabCorp/PA Labs “Platinum Access Card” logo on the back at any LabCorp/PA Labs Patient Service Center.

Where can I go to receive testing?

The LabCorp/PA Labs “Platinum Access Card” is accepted at over 1500 convenient locations throughout the nation. The number of access points grows quickly. To locate a site near you, visit our websites at www.labcorp.com and www.palabs.com or call us at (800)377-9364. These Patient Service Centers are staffed by qualified, caring employees dedicated to complete customer satisfaction.

***Who pays for the laboratory testing
when I use the “Platinum Access
Card”?***

These services are billed to your employer at a discount. The employer will experience a significant cost savings.

What is covered?

Covered services can be found in the health care plan provided to you by your employer.

What tests are not included?

The LabCorp/PA Labs “Platinum Access Card” does **not** include:

- Testing performed by another laboratory
- Testing performed while in the hospital
- STAT (emergency need) testing
- Time sensitive, esoteric testing (ex: fertility, bone marrow studies, spinal fluid tests, etc.
- Testing that is not approved and/or covered by your current benefit plan

***Do I have to use this card? Does this
card replace my standard benefits?***

You are not required to use this card. However, by participating in the LabCorp/PA Labs “Platinum Access Card” you will have no out-of-pocket costs for covered laboratory testing services.

***What if my physician doesn’t know
anything about the “Platinum Access
Card”?***

Simply ask your physician to call (800)377-9364 and a trained client service representative will be happy to explain the card. You may also ask your physician office to contact LabCorp/PA Labs before your next visit to get necessary information prior to your appointment.