INFORMATION SYSTEMS

Budget 2006

Clifford Clarke Chief Technology Officer August 31, 2005

INFORMATION SYSTEMS

Mission Statement

The Information Systems Department is responsible for providing quality, reliable and cost effective information systems and services to the City of Fort Wayne. These services are necessary for city departments to provide the citizens and businesses with efficient quality products and services.

Goals & Objectives

Many of the goals and objectives will require review and approval by the Executive Information Management Committee, City Data Board, and possibly City Council in order to implement. The overall completion of the goals and objectives partially stated here will take 3 to 5 years to rollout. The aforementioned approval/funding and resource requirements will be the determining factor.

- 1. Develop, implement, and enforce effective Information Technology (IT) policies.
- 2. Ensure all city locations have a productive level of connectivity to IT infrastructure.
- 3. Develop and implement a cost conscience PC refresh program that does not retard productivity.
- 4. Optimize the City's invest of CYBORG (City payroll system) by remaining current with the vendor's major software releases and utilizing more features.
- 5. Develop and implement plans for a One-Call to City Hall Center.
- 6. Plan and implement updates/changes to the City of Fort Wayne's current internet and intranet websites.
- 7. Upgrade the Public Safety Mobile Messaging Switch (800 MHz) to optimize textual information capabilities.
- 8. Update several conference rooms including City Chambers.
- 9. Ensure the viability of city IT infrastructure.
- 10. Optimize the City's investment of Hansen (Asset Management System) by investigating, recommending, and implementing additional modules.
- 11. Optimize the City's invest of Spillman (Public Safety System) by investigating, recommending, and implementing additional modules.
- 12. Provide updated software and hardware tools for IT staff.
- 13. Investigate, recommend, and implement updates or changes to current financial system.
- 14. Investigate, recommend, and implement city self-servicing via web delivery.

ACS/INFORMATION SYSTEMS Dept # 010-021-OFFC 2006 BUDGET COMPARISON

Dept # 010-021-OFFC 2006 BUDGET COMPARISON				2005				\$ INCREASE (DECREASE)	% CHANGE FROM 2005 APPR		
		2004 <u>ACTUAL</u>	APPROVED <u>THRU 7/31/05</u>		2006 <u>SUBMITTED</u>			FROM 2005 APPR <u>TO 2006</u>	TO 2006		
4111 WAGES-REG	\$	113,825	\$	120,386	\$	128,176	\$	7,789	6.47%		
4131 PERF		6,258		6,020		7,050		1,030	17.11%		
4132 FICA		8,166		9,209		9,805		596	6.48%		
4134 GROUP HEALTH INSUR		12,996		14,000		15,700		1,700	12.14%		
4136 UNEMPLOYMENT		60		60		64		4	7.42%		
4137 WORKERS COMP		276		276		96		(180)	-65.22%		
413A PERF/FRINGE		3,417		3,613		3,845		233	6.44%		
TOTAL 4100	\$	144,998	\$	153,563	\$	164,736	\$	11,173	7.28%		
4212 STATIONARY/FORMS	\$	461	\$	3,000	\$	24,950	\$	21,950	731.67%		
4213 COMPUTER SUPPL		39,103	•	45,000		24,000	•	(21,000)	-46.67%		
4219 OTHR OFFC SUPPL		873		900		1,500		599	66.58%		
4231 GASOLINE		332		700		787		87	12.36%		
4261 BLDG REP MTLS		-		150		-		(150)	-100.00%		
TOTAL 4200	\$	40,769	\$	49,750	\$	51,237	\$	1,486	2.99%		
4314 CONSULT SRVCS	\$	1,257,116	\$	1,257,120	\$	1,646,827	\$	389,707	31.00%		
431H BANK SERVICE		232		-		588		588	100.00%		
431K SEMINAR FEES		169		3,605		5,000		1,395	38.70%		
4321 FREIGHTS		-		240		150		(90)	-37.50%		
4322 POSTAGE		171		246		500		254	103.25%		
4323 TELEPHONE		30,476		34,035		42,066		8,031	23.60%		
4324 TRAVEL		2,331		4,000		4,000		-	0.00%		
4326 MILEAGE		49		618		600		(18)	-2.91%		
432C CELL PHONE		208		-		-		-	0.00%		
432L LONG DISTANCE		859		1,020		1,080		60	5.88%		
4331 PRINTING		17		-		-		-	0.00%		
4332 PUB LEGAL		74		150		187		37	24.67%		
4342 LIABILITY INSUR		22		228		72		(156)	-68.42%		
4343 OFCL/CRIME BOND		4		-		10		10	100.00%		
4344 OTHER CASUALTY INSUR		-		9		-		(9)	-100.00%		
4345 AUTO INSUR		114		208		305		97	46.63%		
4363 CONT OTH REP		-		4,893		4,239		(654)	-13.37%		
4367 MAINT SOFTWARE		206,675		428,934		483,701		54,767	12.77%		
4369 CONT SRVCS		67,629		65,200		65,500		300	0.46%		
436A MAINT HARDWARE		104,173		112,000		119,000		7,000	6.25%		
436T GARAGE TARGET		1,572		2,088		3,372		1,284	61.49%		
4373 COMPUTER RENT		259,092		259,092		267,041		7,949	3.07%		
4391 SUBS & DUES		-		-		5,000		5,000	100.00%		
439B MASTER LEASE		-		-	-	329,500	-	329,500	100.00%		
TOTAL 4300	\$	1,930,983	\$	2,173,686	\$	2,978,738	\$	805,052	37.04%		
4444 PUR OTHR EQUIP	\$	54,961	\$	215,000	\$	135,000	\$	(80,000)	-37.21%		
4445 PUR COMPUTER	Ψ	264,872	Ψ	100,000	Ψ	-	Ψ	(100,000)	-100.00%		
4446 PUR SOFTWARE		- 204,072		300,000		125,000		(175,000)	-58.33%		
4454 BETTERMENTS		794		-		-		-	0.00%		
TOTAL 4400	\$	320,627	\$	615,000	\$	260,000	\$	(355,000)	-57.72%		
TOTAL EXPENSES	\$	2,437,377	\$	2,992,000	\$	3,454,711	¢	462,711	15.46%		
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	ACS/Information Systems	s 2006-2010 Ca	pital Impr	ovement	Program					
	FUNDING SOURCE CODE:	GRP-Grant F	ending		PT-Property Ta	ах				
	CC-Cumulative Capital Fund	LE-Lease			RB-Revenue Bond					
	CDBG-Community Development Block Grant	InfraBd-Infras	structure Bond		ST-State Source					
	CEDIT-Co. Economic Development Income Tax		oads & Streets		SU-Sewer Utility SWU-Stormwater Utility TIF-Tax Increment Financing UF-User Fee					
	CO-County Source	MISC-Miscell								
	FED-Federal Source		ehicle Highway							
	GOB-General Obligation Bond		Cumulative Bldg							
	GRA-Grant Approved	PS-Private S	ource		WU-Water Utility					
Item #	Project Title & Description	Funding Source	Expenditure 2006 2007 2008 2009 2010							
1	Software for City Webmaster	PT	10,000	10,000	10,000	10,000	10,000			
2	Telephone Replacements	LE	5,000	5,000	5,000	5,000	5,000			
3	Additional Disk Space for Servers	LE	7,000	7,000	7,000	7,000	7,000			
	(Cubis, Cyborg, Spillman, Advantage etc.)									
4	Network Tools for ACS Staff	PT	10,000	10,000	10,000	10,000	10,000			
5	Analytical tools/development tools	PT	15,000	15,000	15,000	15,000	15,000			
6	E-City	LE	400,000	300,000	300,000	300,000	300,000			
7	Fiber to Remote Locations	PT	125,000	200,000	80,000	100,000	-			
8	Messaging Switch upgrade	LE	150,000	-	-	-	-			
9	Fort Wayne Direct (311)	LE	150,000	-	-	-	-			
10	Upgrade CYBORG	PT	100,000	300,000	-	-	-			
11	Update conference rooms	LE	108,500	-	-	-	-			
12	Servers	LE	150,000	-	150,000	-	150,000			
13	Network Upgrades	PT	-	25,000	-	250,000	-			
14	Hansen - Modules/CAL's	PT	-	-	450,000	250,000	-			
15	Spillman Software Upgrades	PT	-	175,000	-	175,000	-			
16	Financial System	LE	1,000,000	-	-	-	-			
TOTAL			2,230,500	1,047,000	1,027,000	1,122,000	497,000			

The overall intent of the CIP for 2006 is to upgrade the City's infrastructure and software base. There are three main components to the proposed capital improvement: software, development, and hardware.

Software:

Items 1,5,8,9,10,16

This covers software purchases to enable the City's webmaster more tools to enhance and improve the City's web site; upgrade CYBORG to use a relational database, 311 Call Center software; upgrade Financial System (Advantage)

Development:

Items8,9,10,14,15

This covers development of key components for improving access to services and benefits for all citizens and businesses in Fort Wayne, including web development for payment and information access

Hardware:

Items 2,3,4,6,7,8,9,11,12,13

This covers ongoing upgrades/replacement of existing hardware systems; telephone replacements for departments; equipment to test/fix problems; replacement of computers for the City and ACS staff per the City's rotation program; Fiber connectivity to major remote locations; upgrades for conference rooms; application server to speed up browser based applications

STAFFING LEVELS BUDGETED ACS - (Information Systems)

	EXEMPT GRID/*														
CLASSIFICATION TITLE	UNION	98	99	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	
Webmaster *	Е	0	0	0	0	0	1	1	1	1	1	1	1	1	
Chief Technology Officer *		0	0	0	0	0	1	1	1	1	1	1	1	1	
TOTAL		0	0	0	0	0	2	2	2	2	2	2	2	2	

* Represents Grid and Salary Ordinance changes