# DEPARTMENT OF HUMAN RESOURCES

The Human Resources Department vision is to be an innovative strategic partner providing extraordinary customer service and driving high performance and continuous improvement throughout the City organization. The Department's mission is to inspire excellence through recruitment, retention, development and recognition of City employees who demonstrate the values and behaviors that will allow the City of Fort Wayne to achieve its strategic goals and objectives. The HR Team strives to operate as a flexible, adaptable, solutions-oriented partner, and a resource to which the City of Fort Wayne can use to resolve problems.

The Human Resources Director has the responsibility for overseeing all staffing and recruitment, labor relations, employee benefits, communications, diversity, professional development and quality enhancement functions for both Civil City and City Utilities departments.

Key to the department's success is teamwork and cross training, relationship management, technology and continued process improvements to gain efficiencies and organizational effectiveness.

## Goals and Objectives for 2007:

- Ensure HR goals and objectives are in line with the Administration's strategic plan and vision.
- Improve overall employee communication effectiveness.
- Administer and deliver employee benefits, develop and promote wellness and raise employee awareness of the offerings.
- Proactively work to improve labor and management relations.
- Ensure a healthy pool of qualified applicants, while hiring the most qualified candidates to fill open positions, in line with City policy and procedures.
- Promote and help transform the organizational culture to that of a learning and high performance environment.
- Improve the human resources information systems infrastructure and leverage technology to improve service delivery and communications to HR customers.
- Promote continuous improvement through Six Sigma, LEAN and other quality initiatives.
- Continue to ensure the City of Fort Wayne and its employees are involved in community relationship building.
- Proactively promote a culture that encourages employees to embrace diversity.

# **Special Projects and Assignments**

- Arts United Employee Campaign
- Job Fairs
- Study Connection
- United Way Day of Caring
- United Way Employee Campaign
- Voluntary Life Skills Seminars
- Wellness Program including Employee Health Fair

#### HUMAN RESOURCES Dept # 010-023-ADMN 2007 BUDGET COMPARISON

-	010-023-ADMN UDGET COMPARISON		2005 <u>ACTUAL</u>	2006 APPROVED <u>THRU 06/30/06</u>			2007 SUBMITTED	I	\$ INCREASE (DECREASE) FROM 2006 APPR <u>TO 2007</u>	% CHANGE FROM 2006 APPR <u>TO 2007</u>
4111	WAGES-REG	\$	380,247	\$	428,447	\$	444,704	\$	16,257	
4115	PARTTIME		-		3,450		3,552		102	
	TOTAL WAGES	\$	380,247	\$	431,897	\$	448,256	\$	16,359	3.79%
	PERF		19,012		23,565		27,794		4,229	
4132	FICA		27,750		33,040		34,292		1,251	
	GROUP HEALTH INSUR		63,000		70,650		76,500		5,850	
	UNEMPLOYMENT		204		216		448		232	
	WORKERS COMP		948		852		828		(24)	
	EMPLOYEE PERF		11,409		12,853		13,341		488	
TOTAL	. 4100	\$	502,570	\$	573,073	\$	601,459	\$	28,386	4.95%
4213	COMPUTER SUPPL	\$	-	\$	880	\$	880	\$	-	
4219	OTHER OFFC SUPPL		4,319		4,000		4,000		-	
4231	GASOLINE		-		15		1,200		1,185	
4247	INSTRUCTIONAL SUPPLIES		-		4,500		4,500		-	
4263	EQUIP REPAIR		-		320		320		-	
4299	OTHER MTLS		74		2,700		2,700		-	
TOTAL	. 4200	\$	4,393	\$	12,415	\$	13,600	\$	1,185	9.54%
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	INSTRUC SRVCS	\$	43,003	\$	68,500	\$	68,500	\$	-	
	SEMINAR FEES		37,502		20,000		20,000		-	
	ADMIN POOL		105		-		-		-	
	POSTAGE		1,245		2,400		2,400		-	
	TELEPHONE TRAVEL		1,995 587		1,920		1,920		-	
	MILEAGE		- 507		5,000 1,500		5,000 900		- (600)	
	LONG DISTANCE		- 138		480		480		(000)	
	PRINTING OTHER		3,569		8,757		8,757			
	PUB LEGAL		-		1,000		1,000			
	LIABILITY INSUR		324		288		378		90	
	OFCL/CRIME BOND		45		41		49		8	
	STORAGE		-		1,000		-		(1,000)	
	CONT OTHER EQUIP		2,167		2,600		2,600		-	
	CONTRACTED SRVCS		25,827		22,860		22,860		-	
	OTHR EQUIP REPAIR		2,456		2,468		2,520		52	
	CC BUILDING PKG		_,		150		150		-	
	SUBS AND DUES		2,065		2,000		2,000		-	
4399	OTHR SRVCS		-		1,200		1,200		-	
TOTAL	. 4300	\$	121,028	\$	142,164	\$	140,714	\$	(1,450)	-1.02%
4440		¢		¢		¢	000	¢	000	
	PUR OFFC EQUIP PUR OTHER EQUIP	\$	-	\$	-	\$	900	Э	900	
	PUR SOFTWARE		2,963		-		- 1,000		- 1,000	
	PUR SOFTWARE PUR FURNITURE		- 53		-		3,000		3,000	
TOTAL		\$	3,016	\$	-	\$		\$	<u> </u>	4900%**
		-		<b>T</b>		Ŷ	.,	-	.,500	
	. EXPENSES	\$	631,007		727,652	-	760,673		33,021	4.54%

\*\* Percentage high due to the fact that 4400's in 2006 were covered with lease dollars.

	Human Resources 2	007-2011 Capita	al Improve	ement Pro	gram					
	FUNDING SOURCE CODE:	GRP-Grant F	Pending		PT-Property Tax					
	CC-Cumulative Capital Fund	LE-Lease			RB-Revenue Bond					
	CDBG-Community Development Block Grant	InfraBd-Infras	structure Bond		ST-State Source					
	CEDIT-Co. Economic Development Income Tax	LRS-Local R	oads & Streets		SU-Sewer Utility					
	CO-County Source	MISC-Miscel	laneous		SWU-Stormwater Utility					
	FED-Federal Source	MVH-Motor \	/ehicle Highway		TIF-Tax Increment Financing					
	GOB-General Obligation Bond	PCBF-Park C	Cumulative Bldg							
	GRA-Grant Approved	PS-Private S	PS-Private Source WU-Water Utility							
Item #	Project Title & Description	Funding		Expenditure	iture					
item #	Project Title & Description	Source	2007	2008	2009	2010	2011			
1	Computer Replacement	PT	-	1,800	8,100	-	1,800			
2	Printer Purchase and Replacement(s)	PT	900	-	450	2,800	-			
3	Computer Software	PT	1,000	1,000	1,000	1,000	1,000			
4	Furniture	PT	3,000	3,000	3,000	3,000	3,000			
5	Fax Machine Replacement	PT	-	900	-	-	-			
6	Shredder	PT	-	1,600	-	-	-			
7	LCD Projector	PT	-	-	2,500	-	-			
8	VHS/DVD player	PT	-	-	250	-	-			
9	Audio System / Stereo	PT	-	-	150	-	-			
10	Digital Camera	PT	-	-	-	500	-			
11	Cyborg 5.1 Interactive Services Implementation	PT		250,000	-	-	-			
TOTAL			4,900	258,300	15,450	7,300	5,800			

1. Computers replaced according to City guidelines. 2007 - 2 replacements; 2008 - 2 replacements; 2009 - 9 replacements; 2011 - 2 replacements

2. Printers: 2007 - Labor Specialist's Laser Jet printer (\$450); Director of Human Resources' Desk Jet Color Printer (\$450); 2009 - Possible replacement for HP Color Inkjet 2280 (\$450) and 2010 - HP Color LaserJet 8150 (\$2800 - \$2,500/printer and \$250/Jet Direct Connector)

3. Computer Software: Additional software and upgrades to current software may be needed for HR and Professional Development needs.

4. Furniture: The HR Department is in need of more locking filing cabinets to store confidential records. The front area and conference rooms have been updated, and the plan is to continue to replace furniture within individual offices on an as-needed basis.

5. Fax Machine Replacement: 2008 - (1) 2003 replacement.

6. Shredder: 2008 -Possible replacement for (confidential) shredder purchased in 2003.

7. LCD Projector (Training Equipment) - Possible replacement for projector purchased in 2004.

8.VHS /DVD Player (Training Equipment) - Possible replacement for VHS/DVD player purchased in 2004.

9. Audio System/Stereo (Training Equipment) - Possible replacement for audio system purchased in 2004.

10. Digital Camera: Possible replacement for camera purchased in 2005. Needed for HR, Professional Development, Community Outreach and Communications 11. Cyborg 5.1 Interactive Implementation Services: In 2005, the City upgraded the Cyborg HRIS system to the 5.1 version. This "vanilla" upgrade does not include the "Interactive Workforce - E Solutions for Managers and Employees" that would provide HR, Benefits, Training and Employee E-Service modules that would allow HR / Benefits / Payroll to gain technological efficiencies and provide greater customer service to City employees. The upgrade and additional modules are separate costs and may also require additional PC system upgrades to HR personnel's computers. This may be an expense budgeted under the Technology Dept budget.

# STAFFING LEVELS BUDGETED HUMAN RESOURCES

	EXEMPT GRID/*													
CLASSIFICATION TITLE	UNION	99	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Labor Relations Specialist **	D	0	1	1	1	0	0	0	0	0	0	0	0	0
Professional Development &														
Diversity Manager		0	0	0	0	1	1	1	0	0	0	0	0	0
Human Resources Project														
Specialist	E	0	0	0	0		1	1	0		0	0	0	0
Quality Enhancement Mgr***	I	0	0	0	0	1	1	1	0	0	0	0	0	0
Director of Human Resources		0	1	1	1	1	1	1	1	1	1	1	1	1
Labor Relations Manager	G	0	0	0	0	1	1	1	1	1	1	1	1	1
Staffing & Recruitment Coordinator	E	0	0	0	0	1	1	1	1	1	1	1	1	1
Staffing & Recruitment Specialist	E	0	0	0	0	0	1	1	1	1	1	1	1	1
Human Resources Support Specialist	В	0	0	0	0	1	1	1	0	0	0	0	0	0
HR Receptionist / Encoder	А	0	0	0	0	1	1	1	1	1	1	1	1	1
Professional Development & Quality Enhancement Manager	G	0	0	0	0	0	0	0	1	1	1	1	1	1
Professional Development & Quality Enhancement Coordinator	E	0	0	0	0	0	0	0	1	1	1	1	1	1
Professional Development & Quality Enhancement Specialist	В	0	0	0	0	0	0	0	1	1	1	1	1	1
HR Generalist	E	0	0	0	0	0	0	0	1	1	1	1	1	1
TOTAL		0	2	2	2	8	9	9	9	9	9	9	9	9

### \* Represents Grid and Salary Ordinance changes

\*\* Position moved to Law Department in 1998 and returned to HR in \*\*\* Position moved from Mayor's Office in 2003.